| TSC Value Program – 8 Basic Contact Questions | | | | | | |
|---|---|--|----------------------------|--|--|--|
| Date of Initial Contact: | | Notes from Initial Contact and Follow-up Contact | | | | |
| Name of Initial Value Program or D8170 Contact: | | | | | | |
| | | | | | | |
| Name of Client: | | | | | | |
| | | | | | | |
| Client Location and Phone Number(s): | | | | | | |
| | | | | | | |
| Reason for Study: Are there other, "non-mandatory" motivations? | | > 1M, 500K-1M, Other (state reason): | | | | |
| 2. Timing: Does client have enough time to assemble items on Preparation Checklist? Will more time be needed to prepare for a successful study? | | When will the study need to be completed? | Why? | | | |
| , , | | Preparation Checklist: | | | | |
| 3. Design Team: | Who is on Design Team? | Where do they work? | Who is Design Team Leader? | | | |
| Identify contacts for additional information. | | | | | | |
| 4. Baseline Cost Is client ready for study? Are they asking for more, or less, than VA/E/P can deliver? | Is there an accepted baseline design? Who can supply it to us now ? If no, when will it be available ?: From whom? | | | | | |
| 5. Users | List the users: | | | | | |
| List any/all that client describes | | | | | | |
| | Is there any written documentation of their requirements for this baseline design? If yes, Who can supply it to us now. | | | | | |
| 6. Potential Team Members | Have you contacted any potential team members? If yes, who and where are they from. | | | | | |
| Guide as needed. Refer client to website | What additional team members/areas of expertise are needed? | | | | | |
| | Who will contact team members? | | | | | |
| 7. Location | Is study best held in Denver? If no, What specific benefits will there be for the study to be conducted at the site? | | | | | |
| Assess feasibility of location. | | | | | | |
| "On-site" Benefits can be tangible (eg.design) Is there a large enough quiet space to conduct study at/near the site? | | | | | | |
| or non-tangible (eg. access to users). | Where are they located? | | | | | |
| 8. Information | What other pertinent data/ in | formation will be needed by the team? | | | | |
| Identify missing data | · | · | | | | |
| and information. | Does this data exist now? | If yes, who can supply it to us? | | | | |
| | | If yes, who can supply it to us? to the study (and made available 1 week prior). | | | | |

| Preparation Checklist for TSC Facilitated Value Study | | | | |
|---|------------|-----|---|--|
| Planning Guide | Scheduled | | Actions to be taken by Client | |
| (Weeks prior to 1 st team meeting) | Completion | | | |
| | Date | | See WWW.usbr.gov/valuprog for more details. | |
| | | Hi | ghlighted items refer to specific sections in the Value | |
| | | | ram Handbook which can be found on the web site. Do | |
| | | | hesitate to consult TSC Value Program staff during | |
| | | | ur preparation should you need further assistance. | |
| | | you | or proparation should you need further assistance. | |
| At Least 6 weeks prior | | | Select project(s). See Section 2-C. | |
| _ | | | Gather project baseline cost estimate information. | |
| | | | Identify 4-6 Team members. See Section 3-C. | |
| | | П | Identify users/stakeholders. | |
| 5 weeks prior | | | • | |
| J Weeks prior | | | Arrange for participation of design team and/or | |
| | | | project leaders: A. during first two hours of study, | |
| | | | and B. as needed during the study. Identify project | |
| | | | technical data. See Activity Team Value Study | |
| | | | Assistance Guide on website. | |
| | | | Site visit arranged (if needed), meeting room and | |
| | | | equipment reserved. See Section 3-D. | |
| | | | Finalize study dates, hours, and location. | |
| | | П | Update team members on plans for study. | |
| | | | Obtain TSC estimate for cost of study. Initiate | |
| | | | approval process. | |
| 4 weeks prior | | П | Gather project technical data. | |
| i iroeno prior | | | Send baseline cost estimate to TSC Value Program | |
| | | | Office. | |
| | | | Confirm team member's participation in study. | |
| | | | · · · · · · · · · · · · · · · · · · · | |
| | | | Make decision on best method for user/stakeholder | |
| | | | participation in study. | |
| | | | Establish Service Agreement with TSC. | |
| | | | Begin outside consultant arrangements (if needed). | |
| | | | See Section 3-E. | |
| 3 weeks prior | | | Project decision makers invited to presentation by | |
| | | | team on last day of study. See Section 3-F-8. | |
| | | | Project technical data complete and sent to TSC | |
| | | | Value Program Office. | |
| 2 weeks prior | | | Confirm that study equipment/supplies will be in | |
| • | | | meeting room. | |
| | | | Reminder memo sent to each team member. | |
| | | | Complete user interviews or panel (if needed). | |
| 1 week prior | | | Outside consultant arrangements complete. | |
| Week piloi | | | , , | |
| | | | Reminder memo sent to project and design team | |
| | | | leaders for participation during first two hours of | |
| | | | study. | |